

Applying for your Disabled Status Identification Card

British Columbia Ferry Services Inc. (BC Ferries) Disabled Status Identification Cards provide a discounted rate for residents of British Columbia who have a **permanent** disability.

To receive the discounted rate you must present your BC Ferries Disabled Status Identification Card when you arrive at the ferry terminal. Discounts apply to passenger fares only and not to vehicle rates. If you require an escort in order to travel your escort will also receive the discounted rate.

A qualifying permanent disability may result in the inability to:

- carry out personal care activities such as preparation, serving and eating of meals, dressing, washing, bathing, personal grooming, etc.
- be mobile without personal assistance
- manage personal affairs without supervision

Passengers requiring the use of an “overheight” vehicle equipped with a wheelchair lift or ramp may travel at the posted “underheight” vehicle (or car) tariff, with or without a Disabled Status Identification Card. Please inform the Ticket Agent of your vehicle’s special status.

As discounts cannot be given after you have completed your trip, any discrepancies involving the fare you are charged should be resolved prior to sailing, so we can verify your claim.

Complete the attached application form and mail it to us at:

BC Ferry Services Inc.
Disabled Status Card Application
Suite 500, 1321 Blanshard Street,
Victoria, BC V8W 0B7

Disabled Status Identification Cards are valid for 5 years. Please allow 2-3 weeks to process your application.

Organized Groups:

A group of people with disabilities travelling together are not required to apply individually for Disabled Status Identification Cards. An organization for people with physical or mental disabilities may follow this procedure to receive the discounted rate:

- The leader of the group would write a letter on the Association's letterhead, confirming the number of people who will be travelling (including escorts) and date and direction of travel. (A list of the individual’s names is not required).
- Present this letter to the Ticket Agent at the terminal when you are purchasing tickets. This will confirm your group’s eligibility.
- Photocopy your letter to use on the return trip and for multiple vehicles travelling.



Disabled Status Identification Card Application

Discounted fares are available for residents of British Columbia who have a permanent disability (this applies to passenger fares only). To receive the discounted fare you must apply for a BC Ferries' Disabled Status Identification Card which you will present to the Ticket Agent when you arrive at the terminal.

A qualifying permanent disability may result in the inability to:

- carry out personal care activities such as preparation, serving and eating of meals, dressing, washing, bathing, personal grooming, etc.
- be mobile without personal assistance
- manage personal affairs without supervision

The DSI program is subsidized by the government of British Columbia. This application is subject to review by government auditors.

SECTION 1: APPLICANT'S INFORMATION

(to be completed by applicant or guardian)

Name of person with disability _____

Home Address _____

City _____ Postal Code _____

Contact Telephone _____

SECTION 2: PROOF OF DISABILITY

Check any **ONE** of the applicable boxes and provide a copy of the documentation requested to prove that you are receiving the benefit. If you are not receiving one of the following benefits or do not wish to provide information about your benefits, please complete section 3.

- Persons with Disabilities (PWD) designation** - Please visit the *Ministry of Housing and Social Development* to obtain a "Release of Personal Information" form from your financial assistance worker and include it with your application.
- Canada Pension Plan Disability** - Please contact *Service Canada* at 1-800-277-9914 to request official documentation verifying that you have been approved for and are currently receiving this benefit and include it with your application
Please note: Cheque stubs are not acceptable documentation.

If one of the above documents is provided, please proceed to Section 4

SECTION 3: TO BE COMPLETED BY YOUR PHYSICIAN

To be completed only if Section 2 information cannot be provided

Attention Physicians: Please see qualifications on page 1 of this application. Ensure that your submission/approval of this application is for a patient who has a **permanent disability only**.

I have access to this applicant's medical records and hereby certify that _____
(Name of Applicant)

has a permanent disability that impedes this person's normal daily activities (e.g. preparation, serving and eating of meals, mobility, managing personal affairs, etc.)

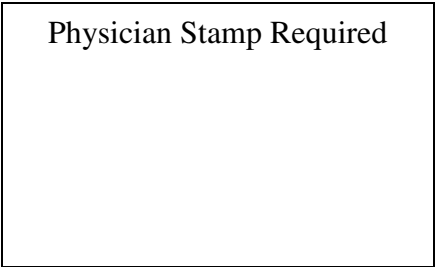
CERTIFICATION

I hereby certify that, to the best of my knowledge, the above information is true and correct.

Signature of Physician

Name of Physician (please print)

Address



SECTION 4: PHOTO DETAILS

BC Ferries requires photographic identification to verify your identity at the ticket booth so we can apply the discount to your fare. This photo will be laminated onto your Disability Status Identification Card and copies of the photograph will not be kept on file by BC Ferries.* Please write your surname on back of photo. The photograph requirements are as follows:

- Photos must show a full front view of the face with both edges of the face showing clearly. The face and shoulders must be centred in the photo and squared to the camera. Photo size should be 3.5 cm high x 3 cm wide.
- Eyes must be open and clearly visible. Glasses, including tinted ones with prescription, may be worn as long as the eyes are clearly visible. Sunglasses are unacceptable.
- Hats and other head coverings are not permitted except when worn for religious or medical reasons and only if the full facial features are clearly visible.
- Both black and white or colour photos are acceptable. Photocopies will not be accepted.

Example of acceptable head shot:



*If you do not provide a photo for your DSI card, please be advised that you will be required to show government issued photo ID along with your DSI card at the terminal in order to receive the discounted fare.

SECTION 5: DECLARATION STATEMENT

(to be completed by applicant or guardian)

I hereby apply for a **Disabled Status Identification Card**. I understand that BC Ferries may contact my physician to ensure the eligibility criteria have been met and I consent for my physician to provide information about me to BC Ferry Services Inc. for this purpose only.

Signature: _____ Date: _____
Applicant or Guardian (if Guardian, please indicate)

Personal Information in this form is collected under section 26(c) of the Freedom of Information and Protection of Privacy Act so we can process and administer your Disability Status Identification Card. If you have any questions about this collection of this personal information, please contact Customer Care at BC Ferries, Suite 500, 1321 Blanshard Street, Victoria, BC V8W 0B7 or call 1-888-223-3779

SECTION 6: CHECK LIST

- Completed Disabled Status Card Application
- Proof of PWD or CPP disability documentation (if applicable)
- Ensure Physician has signed and stamped Section 3 (if applicable)
- Enclose Photograph 3.5cm high x 3 cm wide