

InfoLine 1-800-689-2477

Title of Document: **Accessible Transportation Vancouver**

Overview: This document contains information about accessible transportation, including public transportation, in Vancouver and the Lower Mainland.

Public Transportation: **Translink (Bus, SkyTrain, SeaBus & West Coast Express)**
Ph: 604 953-3333 for route info
<https://www.translink.ca/trip-planner> for the online trip planner.
All major bus routes are now accessible. Transit coverage across the city is extensive. Includes SkyTrain access to the airport.

HandyDART:
Ph: 604 575-6600
<https://www.translink.ca/rider-guide/transit-accessibility/handydart>
HandyDART is part of the larger public transit system. It is a door-to-door service for those unable to access conventional transit services. Rides can now be booked up to seven days in advance. You must pre-register, and provide a doctor's note.

Taxis: Most taxi companies have accessible cabs. We recommend booking ahead for accessible cabs to ensure availability.

Kimber Cabs
Ph: 604 488-8888
<http://kimbercabs.com/>
Based in Richmond, all vehicles can accommodate a power chair. Service is available 24 hours a day, 7 days a week. Specializes in airport pickups; special tours can be arranged.

For further information on SCI BC programs and services check out our website at www.sci-bc.ca

Disclaimer: SCI BC will attempt to keep content information as up to date and current as possible. SCI BC does not make any representation with respect to the quality of the service or products and the customer is responsible for making all necessary inquiries to protect themselves before contracting, utilizing or products

Spinal Cord Injury BC 780 SW Marine Drive, Vancouver, BC V6P 5Y7

SN Transport:

Toll Free: 1 800 768-0044

www.sntransport.ca

A parallel `taxi-like` service with slightly higher rates, providing `door-to-door` service to persons with disabilities, primarily aimed at non-emergency medical transportation.

Yellow Cab Company

Ph: 604 681-1111

<http://www.yellowcabonline.com/for-customers-with-disabilities-seniors/>

Vancouver Taxi

Ph: 604 871-1111

Text: 604-699-1111

<https://vancouvertaxi.cab/>

Car Rentals:

The following car companies will put in hand controls as necessary, with advance notice:

Avis:

Toll free: 1 800 879-2847

<http://www.avis.com/car-rental/location/CA/BC/Vancouver>

See the website for locations in Vancouver.

Budget Rent-a-Car

Ph: 604 668-7000

Toll free: 1 800 668-9833

<https://www.budget.ca/en/locations/ca/bc/vancouver>

Enterprise

Toll free: 1 800 261-7331

<https://www.enterprise.ca/en/help/customers-with-disabilities.html>

Hertz

Toll free: 1 800 654-3131

http://www.hertz.ca/rentacar/misc/index.jsp?targetPage=vancouver_car_rental.jsp

Van and Motor home**List of Companies that Rent Accessible Vans in BC**

<https://sci-bc.ca/resource/list-of-companies-that-rent-accessible-vans-in-bc/>

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- Ferries:** **BC Ferries:**
Toll Free: 1 888-223-3779
www.bcferrries.com
Travelers can request to park their vehicles close to an elevator. There are accessible washrooms on board. Discounts are available for residents of BC with a disability. Call ahead for details on accessibility features for specific ferry boats.
- Trains:** **Via Rail:**
Toll Free: 1 888 842-7245
<http://www.viarail.ca/en>
Has platform lifts that can be used for access at selected locations only. Call ahead to verify accessible stops and on-board facilities.
- Buses:** There are multiple companies servicing routes between cities in BC. See our list at <https://sci-bc.ca/resource/list-of-intercity-transportation-in-bc/>
- Limousine:** **KJ Limousine Services Inc.**
Vancouver, BC
Ph. 604 377-1618
<http://kjlimousine.com/wheelchair-taxi/>
This limo company has wheelchair accessible limo vehicles available for hire. They come with a built in lift or ramp.
- Parking:** **Parking Placards**
Ph: 604 718-7733
www.sparc.bc.ca
Parking placards for use in wheelchair parking spots are administered by SPARC BC for a small fee.