

Title of Document:	Accessible Travel and Tourism Options Vancouver
Overview:	This document outlines options for accessible travel and tourism in Vancouver. You should also reference the SCI BC documents on sightseeing, trails and hotels in Vancouver for a more comprehensive view.
Transportation:	Translink (Bus, SkyTrain, SeaBus & West Coast Express) Ph: 604 953-3333 for route info https://tripplanning.translink.ca/ for the online trip planner Most bus routes are now accessible. When calling for route information be sure to mention that you require lift equipped or low floor service and an accessible stop. Coverage across the city is extensive. Skytrain from airport to downtown and other parts of the Lower Mainland is fully accessible. HandyDART: Ph: 604 575-6600 https://www.translink.ca/rider-guide/transit-accessibility/handydart HandyDART is part of the larger public transit system. It is a door-to-door service for those unable to access conventional transit services. Rides can now be booked up to seven days in advance. You must pre-register, and provide a doctor's note, so it is most suitable for those who plan to be in the area for a while.

For further information on SCI BC programs and services check out our website at www.sci-bc.ca

Disclaimer: SCI BC will attempt to keep content information as up to date and current as possible. SCI BC does not make any representation with respect to the quality of the service or products and the customer is responsible for making all necessary inquiries to protect themselves before contracting, utilizing or procuring any services or products.

Taxis:

Most of the taxi companies have accessible cabs. Still, it may be wise to pre-book your ride as those cabs do not service those with disabilities exclusively.

Yellow Cab Company

Ph: 604 681-1111

Vancouver Taxi

Ph: 604 255-5111 or 604 871-1111

Kimber Cabs

Ph: 604 488-8888

<http://www.kimbercabs.com/>

Based in Richmond, all vehicles can accommodate a power chair. Service is available 24 hours a day, 7 days a week. Specializes in airport pickups; special tours can be arranged.

Car Rentals:

The following car companies will put in hand controls as necessary, with advance notice:

Avis:

Toll free: 1 800 879-2847

<http://www.avis.com/car-rental/location/CA/BC/Vancouver>

See the website for locations in Vancouver.

Budget Rent-a-Car

Ph: 604 668-7000

Toll free: 1 800 668-9833

<https://www.budget.ca/en/locations/ca/bc/vancouver>

Enterprise

Toll free: 1 800 261-7331

<https://www.enterprise.ca/en/help/customers-with-disabilities.html>

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Hertz

Toll free: 1 800-654-3131

http://www.hertz.ca/rentacar/misc/index.jsp?targetPage=vancouver_car_rental.jsp

Delta Wheelchair Van Rentals

Ph: 604 597-3336

www.deltawheelchairvans.com

Accessible van rental company

BC Ferries:

Toll Free: 1 888-223-3779

www.bcferrries.com

Travelers can request to park their vehicles close to an elevator. There are accessible washrooms on board.

Via Rail:

Toll Free: 1-888-842-7245

www.viarail.ca/en_index.html

Has platform lifts that can be used for access at selected locations only. On board accessibility varies; confirm before booking.

Tours

Rocky Mountaineer Rail Tours:

Toll Free: 1 877 460-3200

<https://www.rockymountaineer.com/terms-conditions/accessibility>

Rocky Mountain Tours offers a two day trip from Vancouver to Jasper or Banff with an overnight stay in an accessible hotel in Kamloops. Call for specific accessibility features and availability.

Parking

Parking Placards

Ph: 604 718-7744

<http://www.sparc.bc.ca/>

Parking placards for use in wheelchair parking spots. Equivalent parking signage from outside BC may be used in those stalls, or a temporary BC parking placard can be issued.

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Accommodations:

Hotels

See our list of accessible hotels.

<https://sci-bc.ca/resource/accessible-hotels-bc/>

Medical Equipment and Supplies

Many Medical Equipment suppliers rent equipment. Patient lifts tend to be rented out on a permanent basis though, so travellers may need to make alternate arrangements. We maintain a list of suppliers in the Vancouver area.

<https://sci-bc.ca/resource/lists-of-medical-equipment-dealers-in-bc/>

Recreation

SCI BC has lists of accessible trails in BC and accessible sightseeing options in Vancouver, as well as a lot of other information to help make your trip successful.

<https://sci-bc.ca/sci-info-database/> and click on the various categories in Recreation and Leisure.

Other Information:

Disability Foundation

Ph: 604 688-6464

www.disabilityfoundation.org

Includes Disabled Sailing and other groups with a focus on outdoor recreation.

BC Adaptive Snowsports

Ph: 604 333-3630

<http://bcadaptive.com/>

For information on accessible alpine skiing

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Spinal Cord Injury BC 780 SW Marine Drive, Vancouver, BC V6P 5Y7