

SCI BC Easy Steps to a More Accessible Business

Outside	 Ensure a path of travel from accessible parking and transit stop that is free of snow/ice, smooth and level, and free of displays or other obstructions. Have clear signage with large font and good colour contrast to show your business name, hours, address, etc. Avoid overhanging obstacles (eg. hanging baskets, displays protruding from the wall) that a blind person could walk into.
Entranceway and Doors	 Level entrance and automatic door, with clearance of 36 inches. Any mats on the floor are firmly fixed down to avoid a trip hazard. Any doors that are not automatic should require minimal force to pull open and have a "D" shaped handle that can be operated with a closed fist. Elevators should not be locked.
Aisles	Keep aisles clear of displays and other obstacles. Ensure space between tables or displays so everyone can move around them easily.

Washrooms	 Don't use the washroom, especially the accessible washroom if there is one, as a storage space. The door or stall door swings out on an accessible washroom. Put grab bars in all washrooms; people who can walk benefit from grab bars too. Do not lock the accessible washroom unless all other washrooms are also locked.
Signage and Printed Material	 Use large font that is easy to read (eg. Arial) and ensure colour contrast between words and background. Ensure that accessible washrooms are clearly signed. Provide a paper copy of menus posted on the wall. Ensure that menus have a plain background.
Amenity Height	 Provide lowered service counters and avoid bar-height tables. If lowered counters are not currently available, have a portable debit/credit machine or use an extendable cord so everyone can reach.
Stairs	 If there are stairs, ensure that handrails are sturdy and graspable. Stair edges, especially at landings, should be marked

	with a tactile and colour contrasted strip.
General	Ensure all amenities are in good repair (eg. grab bars or railings firmly affixed to wall, floor is clean and dry, etc.)